

## **Sample and shipping requirements:**

### **Porcine Faeces or Tissues:**

Place faecal samples or fresh tissue, in individual, clean, labelled, sealed containers without transport medium, such as plain tubes and keep frozen at -20°C or -80°C until shipment. Frozen samples should be shipped on dry ice so as to remain frozen until arrival at Diatranz Otsuka Ltd. Do not thaw them prior to shipping. Follow the carrier's requirements for dry ice shipments.

### **Porcine and Human Blood Samples:**

Collect fresh blood samples in 9 mL CPDA (yellow top), 4 or 9 mL EDTA (purple top) or 4 or 9 mL clot activator containing (red top) tubes, then immediately invert several times (5 times for red tops and 8 times for purple and yellow tops) to thoroughly mix the blood with the preservative material in the tube. Ship blood samples as soon as possible after collection. Room temperature shipping is adequate for all blood sample types in shipping container like a Bio-Bottle. To ensure that samples remain at room temperature, an additional (i.e. secondary) insulated transport box is required (see General packaging).

### **Sample labelling**

Uniquely, clearly and permanently label each sample container with an ID of your choice. These client IDs will identify samples in the Results Report. Write the IDs on your submission form too.

### **General packaging**

Enclose all primary sample containers (i.e. tubes) together inside a leakproof zip-lock bag or other leakproof container (e.g. Bio-Bottle). Protect tubes from contact with each other and pack them so they do not jostle in transit. Enclose enough absorbent material (paper towelling or similar) inside the leakproof zip-lock bag or other leakproof container to fully absorb the total volume of all samples should a catastrophic spill occur in transit. Label the outer carton per the carrier's requirements.

### **International sample handling**

Export and/or import permit(s) may be required for some samples from primate species - check with Diatranz Otsuka Ltd and your courier services if you're not sure what permits are required.

FedEx or other similar courier services often provide the best combination of cost and reliability, for both domestic and international shipments to Diatranz Otsuka Ltd. However, carrier selection is the client's decision and Diatranz Otsuka Ltd is able to receive shipments via all major carriers.

A completed Diatranz Otsuka Ltd submission form should be enclosed with every shipment and a soft copy send to Diatranz Otsuka Ltd after agreement of services has been reached. Also, please give notification of impending samples and waybill number for tracking purposes.

### **Shipping and related fees**

The shipper is responsible for any shipping, customs, duty, tax or ancillary fees charged by any third party arising from the shipping of samples to Diatranz Otsuka Ltd.

**Receiving hours** Diatranz Otsuka Ltd receives deliveries Monday-Friday 8:30am-4:30pm.

### **Send all samples to:**

Diatranz Otsuka Ltd  
19 Laureston Avenue  
Hunter's Corner  
Auckland 2025  
New Zealand