

Submission Form

Your submission of samples to Diatranz Otsuka Ltd with this form indicates your acceptance of Diatranz Otsuka Ltd terms and conditions.

Please enclose a hard copy of this completed form with every package of samples shipped to Diatranz Otsuka Ltd. The form should be enclosed inside the outer/secondary transport box but outside the leakproof zip-lock bag or other leakproof container (see Sample and Shipping Requirements).

This form may be completed here and then printed or printed blank and then completed by hand (please write legibly).

Client account number if known

Client information

Company or institution

Contact name

Phone

Fax

Email

Also cc by email to:

Shipping address

Shipping street address

City

State or province

ZIP or postal code

Country

Billing address if different from shipping address (cardholder statement address if paying with card):

Billing street address

City

State or province

ZIP or postal code

Country

Billing contact name

Billing contact e-mail address

Billing phone

Billing fax

Payment information - select one

Credit card or debit card (Visa, MasterCard & American Express accepted)

Card number

Expiration date (mm/yy)

Name on card

Security code

- or -

Wire transfer (email Diatranz Otsuka Ltd for bank routing details)

- or -

Authorized purchase order #
(For clients with a current Diatranz Otsuka Ltd account)

Testing Requested:

Test code or test name (click here to look up) Sample IDs and sample types submitted for each test:

Assay Code	Assay	Species	Sample Submitted	Sample ID

(Attach additional pages as needed, or just attach your own list)

Comments, special instructions, relevant info:

(Attach additional pages as needed)

Terms and Conditions:

WARRANTY. Diatranz Otsuka Ltd provides diagnostic testing services in accordance with information provided by the Client on the DOL submission form. Diatranz Otsuka Ltd warrants that the services provided shall be performed in accordance with information provided by the Client and standard operating procedures for the services requested.

Any warranty claim shall be made in writing to Diatranz Otsuka Ltd no later than ninety (90) days after the date that the DOL Results Report is delivered to the Client. Diatranz Otsuka Ltd may choose, at its option, to re-perform the service or return the fee paid for the service in question. This shall be the sole warranty of Diatranz Otsuka Ltd. Under no circumstances shall Diatranz Otsuka Ltd be liable to the Client, or to any third party claiming by or through the Client, as a result of Diatranz Otsuka Ltd.'s failure to perform the services, for any consequential, special, or other damages, including damage arising from acts of negligence on the part of Diatranz Otsuka Ltd, and the warranty set forth in this paragraph is in lieu of any and all other warranties relating to the services to be performed, express or implied, including, without limitation, any implied warranties of merchantability or fitness for a particular purpose and non-infringement of a patent, trademark or other intellectual property right. In purchasing services from Diatranz Otsuka Ltd, the Client expressly releases and discharges Diatranz Otsuka Ltd from all such causes of action or damages.

FORCE MAJEURE. Diatranz Otsuka Ltd shall not be liable for any delay in or impairment of performance resulting in whole or in part from Acts of God, labour disruptions, shortages, inability to procure supplies, severe weather conditions, terrorism or any other circumstances or cause beyond the control of Diatranz Otsuka Ltd in the conduct of its business.

ORDER CANCELLATION. Any cancellation must be approved by Diatranz Otsuka Ltd and may be subject to partial charges.

PAYMENT TERMS. Unless other arrangements are approved in writing by Diatranz Otsuka Ltd, payment must be made at time of order. Visa, Mastercard, American Express and wire transfers are accepted. Assay results will be reported after credit card payment is approved, or when wire transfer clears. Wire transfers must net to the full amount invoiced. 1% of the balance outstanding will be charged per month to overdue accounts.

INBOUND SHIPMENTS. Diatranz Otsuka Ltd is not in any way responsible or liable for shipments to Diatranz Otsuka Ltd, whether originating within or outside the New Zealand. Diatranz Otsuka Ltd is not responsible for customs fees or any other fees or penalties resulting from the carriage of shipments to Diatranz Otsuka Ltd.

PRICING AND BILLING ERRORS. Diatranz Otsuka Ltd retains the right to correct clerical invoice calculation errors. All claims by buyers for pricing errors must be made to Diatranz Otsuka Ltd within 10 days after customer's receipt of invoice.